**DE SEAN WARD**

dward@desean-ward.me │ [www.desean-ward.me](https://www.desean-ward.me) │ [www.linkedin.com/in/desean-ward](https://www.linkedin.com/in/desean-ward) │ (773) 209-1814

**Skills**

* ReactJS, NextJS, JavaScript, TypeScript, Styled Components, HTML, SASS/SCSS, Tailwind CSS, Redux, NodeJS, ExpressJS, REST APIs, MongoDB, PostgreSQL, Framer Motion, GSAP, Git, GitHub, Responsive Web Design, Content Management, Microsoft Office, G-Suite, Slack, Zoom, Wix

**Experience**

**Full Stack Web Developer (Contractor)**

**Prostrategix** | Remote| December 2024 – Present

* Taking on various projects which includes updating pages and/or adding functionality, while utilizing the Wix platform

**JPMorgan Chase & Co. Software Engineering Lite Virtual Experience Program**

**Forage** | Remote| December 2023 – December 2023

* Completed a simulation focused on the process of completing an engineering ticket for a system in the credit-card rewards department of JPMorgan Chase & Co.
* Created a new class, and test suite, to get an existing system up and running

**Software Engineer Enthusiast and Self-Educator**

**Independent** | Chicago, IL| November 2019 – June 2023

* **Self-Directed Learning:** Actively pursued web development, with a primary focus on Full Stack technologies and React.
* **Personal Website and Portfolio:** Designed and developed a personal website and portfolio showcasing Next/React, JavaScript, and web development proficiency.
* **Networking and Skill Enhancement:** Engaged in networking, workshops, and professional connections to stay updated on web development trends and best practices.

**Web Developer / Content Manager / Systems Analyst**

**Blue Cross and Blue Shield** | Chicago, IL | July 2008 – October 2016

* Developed and modified 100’s of web pages across multiple state divisions, consistently meeting 98% SLA deadlines.
* Spearheaded the integration of content management tools, collaborating with cross-functional teams, resulting in a 30% boost in team productivity and a 25% reduction in content-related issues.
* Communicated directly with stakeholders to understand and adapt websites to meet organizational goals.
* Resolved day-to-day tasks and trouble tickets with a 95% customer satisfaction rate, meticulously documenting solutions and steps taken in the ticketing system.

**Education and Certification**

* [**Per Scholas**](https://perscholas.org/) | **Full Stack Software Engineering** | June 2023 – September 2023
* [**i.c.stars**](https://www.icstars.org)| **Technology, Business Management, and Leadership** | Jan 2008 – June 2008
* **Additional Resources:** | **Udemy** | **YouTube** | **Microsoft** | **Google** | **StackOverflow |**  2005 – Present